

FAQs (Frequently Asked Questions)

About the Study

What is the Regional Transportation Model Study all about?

The study is collecting information about everyday travel behavior of residents in Chittenden County including how we travel, where we go, why we travel, how long it takes, etc. The goal is to better understand the travel patterns and transportation needs for all travelers in Chittenden County.

Why should I participate?

Current data about residents' travel characteristics helps the regional planning commission understand and plan for current and future transportation needs, and helps prioritize future investments. Your feedback will have a large impact because you are one of a small number of participants.

How will the survey results be used?

Information collected in the study will help the Chittenden County Regional Planning Commission understand existing travel patterns and travel times. The information we collect will help answer questions such as, how do travelers adapt during busy commute periods, what role can transit, biking and walking play in improving mobility in the region, and how can we improve roadways to more effectively handle increasing traffic and travel demands?

I don't drive or travel very much — should I still participate?

Yes. Whether you only walk or ride transit, don't go anywhere at all, or make a lot of trips, your input is valuable! rMove will collect all types of travel, from driving to walking and biking to riding transit. Even if you don't travel at all on some days that is still helpful information. We want to understand all kinds of travel, regardless of what mode you take or how often you travel.

I work or live outside of Chittenden County — should I still participate?

Yes. If you travel at all through parts of Chittenden County you should still participate. We are studying the whole county so it is important to get a wide variety of observations.

Who is sponsoring this study?

This study is sponsored by the Chittenden County Regional Planning Commission as part of the periodic update to the travel demand model used for regional transportation planning.

How is my personal privacy protected?

All your answers will be kept strictly confidential and will only be analyzed with responses from all other participating households. A copy of the privacy policy for this study is available [here](#).

What are my rights as a participant?

You do not have to be in this study if you do not want to. If you agree to be in the study, but later change your mind, you may drop out at any time. There are no penalties or consequences of any kind if you decide that you do not want to participate.

Taking the Survey

How do I get started?

Complete Part 1 of the study at <https://rsgresearch.com/ccrpc2016>. After you complete this two-minute survey, we will send you instructions for how to use rMove to complete Part 2.

What is rMove™?

[rMove](#) is a smartphone app designed for iOS (Apple) and Android that collects travel and trip information from invited participants.

How do I know if my phone is compatible with rMove?

rMove is compatible with iPhone 4S and up, and Android version 4.4 and up. If you have a phone running Android, you can check your Android version by going to "Settings" from your home screen and clicking "About phone".

What if I don't have a compatible iOS (Apple) or Android smartphone?

For this study participants are required to use rMove on an iPhone or Android smartphone to complete Part 2. If you are not able to participate at this time, you can [email us](#) any comments you would like to share about your travel experiences.

Why is the study using smartphones to collect my information?

The data collected by the rMove app on a smartphone can provide more detailed travel information than a typical travel log. For example, information such as the travel path for each trip you make is collected. These data can be used to evaluate congestion and route choice. It can also be easier for study participants to let the smartphone app record trips instead of trying to remember or write down all the details of when and where you traveled. All of the data collected on your smartphone is strictly confidential along with the information collected in the survey. A copy of this study's privacy policy is available [here](#).

How do I participate with rMove?

After you complete Part 1 of the study, we will send you a link to download rMove and a password to activate it on your phone. Once installed and running properly, rMove will log your travel. A few minutes after you stop traveling, rMove will create a trip survey to ask for details such as how and why you traveled. You will also be asked a few questions at the end of each day. You can answer these surveys any time during the day, but please do not answer the questions on rMove while driving!

How long should I participate?

We are asking for information about the travel made by each person who downloads rMove over a two-day period to help us develop a full picture of all types of travel that happens across the region on a given day. We ask that you download the rMove app before your assigned travel period. The app will automatically begin collecting trip data on your travel date (the first day of your "travel period"), and will automatically stop collecting data after the second day (the last day of your "travel period"). Once you complete all the surveys listed by rMove, you will be prompted to uninstall the app from your phone.

Can other members of my household participate?

Yes! You can share the link to Part 1 of the survey with your family, roommates, friends or colleagues. Each person will participate individually. However, at this time we are not inviting children under 18 to participate.