



MEMORANDUM

September 29, 2016

TO: Chittenden County Select Boards, City Councils, and Village Trustees
FROM: Charlie Baker, Executive Director
CC: Municipal Managers/Administrators/Clerks, Police Chiefs, & Fire Chiefs
RE: **Regional Dispatch Study**

I want to inform you of a new initiative being facilitated by CCRPC at the request of several of our municipalities: the Chittenden County Regional Dispatch Implementation Study. This study is being conducted in response to municipal budget pressures, technology changes, potential changes in state dispatching model and/or charges, and recognition that certain services – such as emergency dispatching – might be provided better to the public utilizing a more regionalized approach.

A sub-committee made up of a few Chittenden County municipal managers and emergency services directors, who are being organized by CCRPC staff member Lee Krohn, are actively working on this study. At this point in time, the participating municipalities are: Milton, Colchester, Essex, Shelburne, South Burlington, Williston, Burlington, Winooski, and Richmond. We recently hired DELTAWRX, a national consulting firm with a proven track record with regional dispatch implementation work. We plan to be done with this study within 6 months.

This is not a new issue, as many of you know. This effort will not only take advantage of all previous work completed on this topic, but it will also bring new energy, fresh insights, and the most innovative industry-wide best practices, as we look at how to implement emergency dispatching using a more regional approach.

There is no pre-determined outcome. Project materials, meeting agendas and minutes are being posted at <http://www.ccrpcvt.org/our-work/emergency-management/regional-dispatch/>. We promise to keep you abreast every step of the way. If you have questions, please do not hesitate to contact me or Lee Krohn (lkrohn@ccrpcvt.org or 846-4490 x30).