

## Regional Dispatch Technical Advisory Group

Meeting Notes, 07/19/17

South Burlington City Hall

Present: Al Barber (Hinesburg), Ann Janda and Aaron Noble (Shelburne), Judy Bond and Steve Locke (Burlington), Jeffrey Barton (Colchester), Justin Huizenga (Williston), Brad LaRose (Essex), Doug Brent and Trevor Whipple (South Burlington); also Lee Krohn (CCRPC).

The meeting was called to order at 2:00 P.M. Joint Survey Committee update: MOU and funding document coming together...need finalized 60-90 days, legal review, process to come. Budget questions to be resolved.

DOJ Office of Emergency Communications doing frequency consolidation study. First step is seeking info on frequencies and transmitter/tower locations/propagation maps of local agencies; Barber had distributed a survey toward this end.

South Burlington and Colchester consolidation effort: technology not a problem. Collective bargaining/labor to be resolved. This was seen as a great step forward in the larger regional consolidation process. It was noted that this will be an interlocal agreement, not the same governance structure as proposed regionally.

Police list: mission, vision, duty list... may still need to work on the duty list to clarify what goes to the regional center ("hot list", for example); what each municipality may decide it wants/needs to keep as a local service, and then staffing needs to backfill for those tasks currently performed by local dispatchers.

Regarding the question of quantifying time saved in dispatch process in a consolidated center: typical reports indicate 60-90 seconds saved; is this anecdotal or measurable? For information: State PSAPs handled 16,000 calls in December; at the 90<sup>th</sup> percentile, it took 1:20 before handing off to the appropriate response agency ("pickup to pickup").

Locke updated the group on the RFP process for Burlington's new CAD system. Some of this group were present for one or both of the demonstrations by the two selected vendors (Spillman and Tyler/New World). There may be additional opportunity to dive deeper into system capabilities, to be clear whether a selected system can work not just for Burlington, but for broader needs in a regional center (especially for Police).

The meeting was adjourned at 3:30 P.M.

Respectfully submitted by Lee Krohn.